

South Shore Women's Health

Discrimination is against the law

South Shore Women's Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. South Shore Women's Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

South Shore Women's Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

IF YOU NEED THESE SERVICES, PLEASE INFORM OUR STAFF WHEN BOOKING YOUR APPOINTMENT AT 339-201-4120 AND WE WILL HAVE AN INTERPRETER AVAILABLE.

If you believe that South Shore Women's Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Maureen Madden, Manager of Administrative Services, 90 Libbey Parkway, Suite 105, Weymouth, MA 02189. Telephone number 339-201-4125, Fax 339-201-4122, email: mmadden@southshorewomenshealth.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Maureen Madden is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.